

The evolution of a collaboration for tailor-made knowledge services to welfare directorates: lessons learned from Norway

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BACKGROUND

- Care and policy development should be informed by trustworthy research
- But, ensuring systematic reviews' relevance and utilization towards development can be problematic. Reasons:
 - research often inadequately tailored
 - researchers and policy makers often inadequately connected
- How to accomplish good collaboration between science and practice?



AIMS

 To describe the evolution and characteristics of a collaborative partnership – between a review team and policymakers in Norway – for policy-oriented, horizontal knowledge services, specifically sharing strategies to strengthen the research-policy linkages and thereby improving the production and uptake of evidence in policy contexts



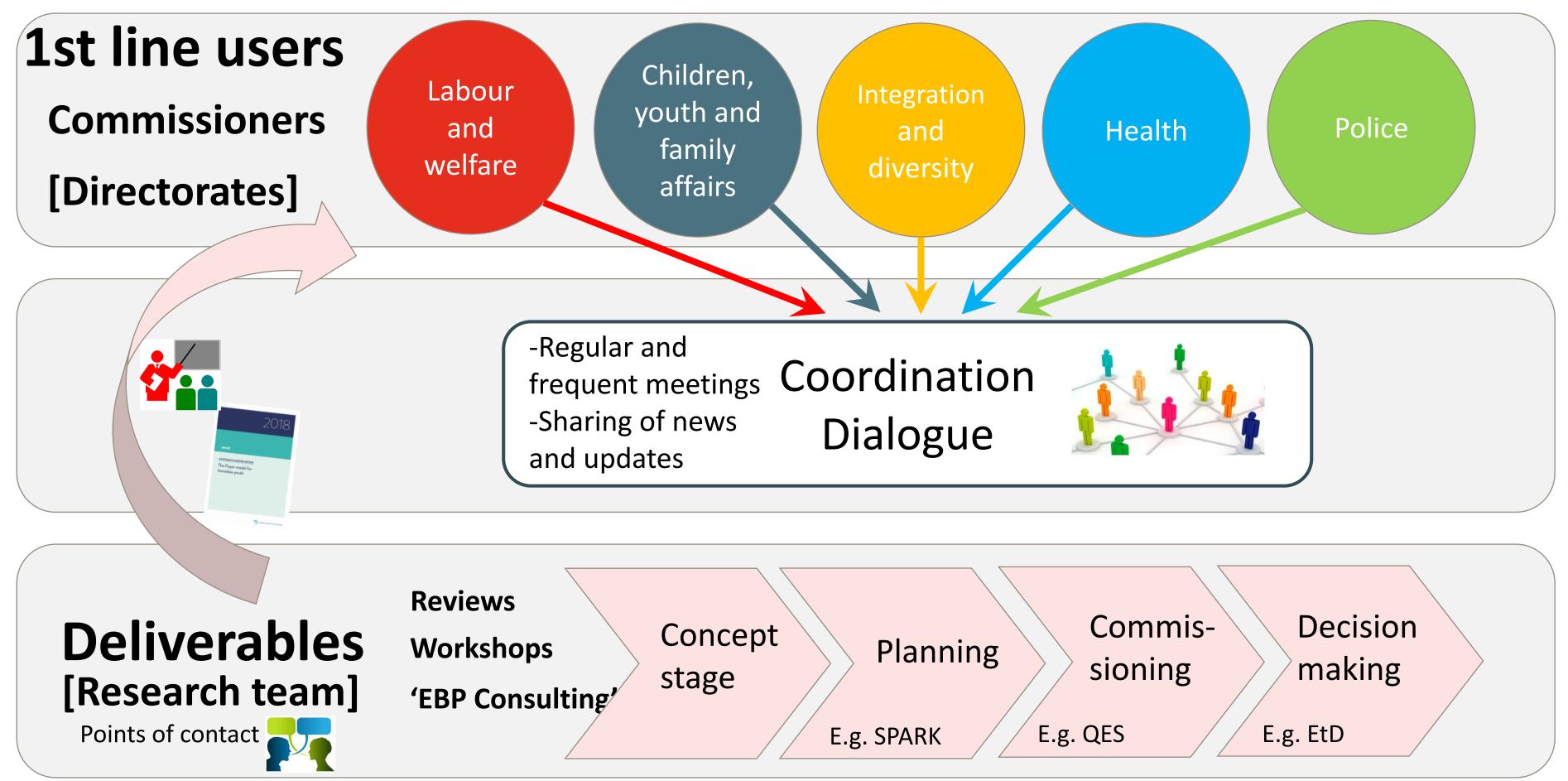
METHODS

- Case-study method
- Phenomenon of interest: development of collaborative partnership for a policy-oriented, horizontal knowledge service for decision-makers within social welfare
- Based on researchers' and clients' views, historical documents, surveys, interviews, and focus groups undertaken over several years
 - 2018: qualitative study among 15 national directorates (48 informants)

RESULTS

Workshops about EBP, Why use research? Policy makers have e.g. QES workshop incentives to access **Demand** and use research How evidence-literate Workshops, working group, advisory group are policy makers? members, regular meetings Policy makers have Evidence-informed capacity to access Policy makers access policy contributes to and use research and use research to people's health and inform policy well-being How well connected are Relevant research is Collaborative partnership (use points of npply policy makers and effectively contact) with regard to: prioritization of researchers? communicated to reviews, scope, production, dissemination policy makers How well is research Reports, presentations, partnership communicated to policy throughout, guide, tailored makers? reviews, various pub formats, Pls

Collaborative partnership model



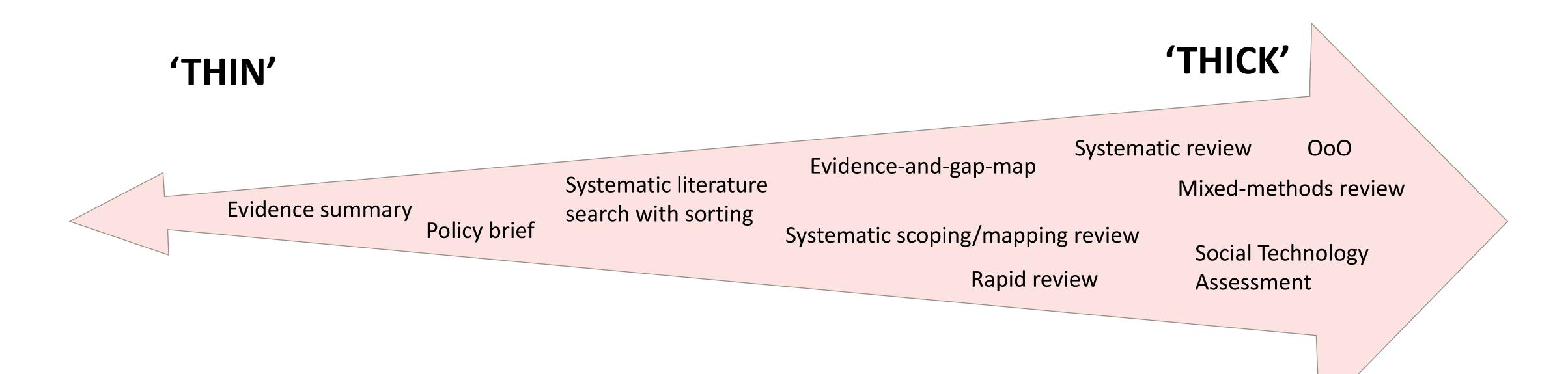
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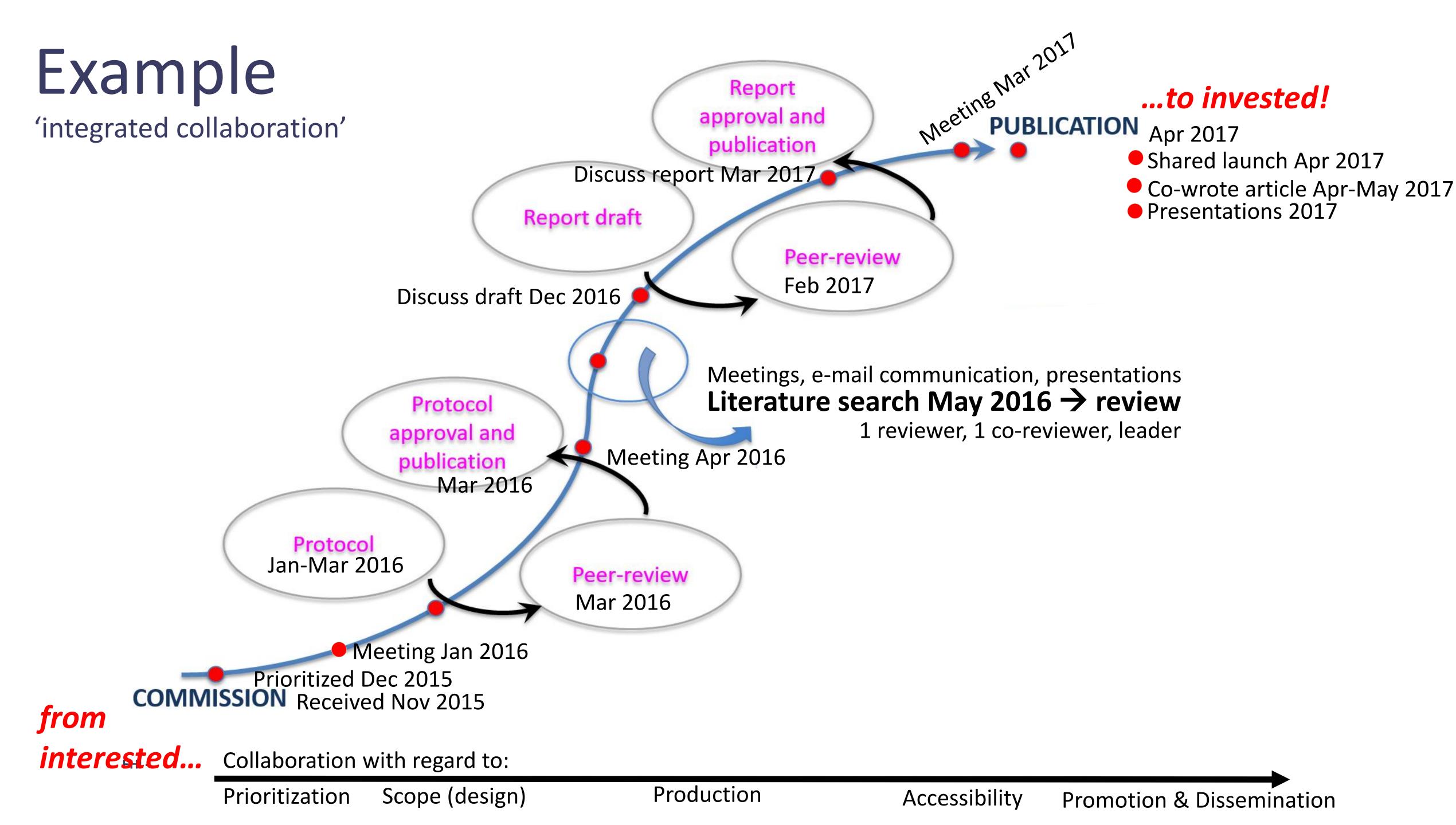
Deliverables increasingly comprehensive and customized

Many fields for different research questions (>100): education, policing, housing, child welfare, employment, immigration, health + +

Systematic reviews

Tailoring re. planned use, details, time, resources etc.





LIMITS

- Evaluation of a collaboration and package of knowledge services is challenging
- The information is largely descriptive

BOTTOM LINE

From nominal cooperation to partnership

Focus is knowledge for action

Optimizes the reviews' relevance and uptake in policy contexts

Increases first-line users' capacity (access and use)

 It is possible to narrow the research-policy gap, and ensure use of policy-relevant reviews, through
i) close collaboration between research and policy
worlds, ii) provision of customized services